

# i-Skill



## HIGH IMPACT LEADERSHIP SKILLS

## Course Outline

### COURSE SYNOPSIS

The work force is the single most powerful force that can change an organization, for the better or for the worse. It is the workforce in any organization who makes all the elements flow like a raging river towards the vast ocean of opportunities. It is the people who makes the systems work, provide customer service excellence whether the organization can survive a storm or let it sink. And among these people, there emerge a person called the LEADER.

### COURSE OBJECTIVES

High Impact Leadership is intended to provide more than just the basic skills in leading a team of people. Leadership with an impact is critical to sustain the team's spirit and long-lasting performance. The objectives of this course are to equip leaders with the critical skills in motivating, managing, communicating, handling different personalities and behaviors as well as counseling and mentoring towards success.

### WHO SHOULD ATTEND

This program is opened to both "leaders by appointment" and "leaders by self-nature". They include managers, assistant managers, heads of departments and executives who lead and influence others in one way or another.

### COURSE CONTENTS

#### PROGRAM DAY 1

##### The Nuts and Bolts

- The Underlying Energy
- Making A Difference
- Leadership Modes

##### Leadership Applied

- Practical Leadership
- Results Speaks
- Reality Shows

#### PROGRAM DAY 2

##### High Impact Leadership @ Work

- Loud and Clear
- Art of Shaping Leaders
- Turning Point

##### Advanced Leadership

- Leading a Formula-1 Team
- Mutual Enrichment – The Way Forward
- Dealing With Thorny Issues